

Notice of Nondiscrimination

Virginia Mason Memorial complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Virginia Mason Memorial does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Virginia Mason Memorial:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Virginia Mason Memorial Patient Relations.

If you believe that Virginia Mason Memorial has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Virginia Mason Memorial Patient Relations, 2811 Tieton Dr., Yakima WA 98902, 1-509-469-5411, 7-1-1 or 1-800-833-6388 (TTY), 509-577-5074(fax#) Patientrelations@ymh.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Virginia Mason Memorial, Patient Relations is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW | Room 509F, HHH Building | Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-509-469-5411 (TDD: 1-509-575-8175) (Spanish)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-509-469-5411 (TDD: 1-509-575-8175) (Vietnamese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-509-469-5411(TDD: 1-509-575-8175)。 (Chinese)

저희 병원에서는 영어로 상담하시기 어려운 환자분들과 시각 또는 청각 장애가 있으신 환자분들을 위하여 무료 통역 서비스를 제공하고 있습니다. 통역이 필요하신 분들은 저희 병원 직원에게 알려주시기 바랍니다. 1-509-469-5411 (TDD: 1-509-575-8175) (Korean)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-509-469-5411 (TDD: 1-509-575-8175) (Russian)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-509-469-5411(TDD: 1-509-575-8175) (Tagalog)

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-509-469-5411 (TDD: 1-509-575-8175) (Ukrainian)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます1-509-469-5411 (TDD: 1-509-575-8175) (Japanese)

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយភ្នែកភាសាដោយមិនគិតលុយ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-509-469-5411 (TDD: 1-509-575-8175) (Cambodian)

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በገጻ ሊያገኙዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-509-469-5411 (TDD: 1-509-575-8175) (Amharic)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-509-469-5411 (TDD: 1-206 223-7698) (Cushite/Oromo)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-509-469-5411 (TDD: 1-509-575-8175) (Punjabi)

مفر (1-509-469-509-1 ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة هاتف الصم (TDD: 1-509-575-8175) اللغوية تتوافر لك بالمجان. اتصل برقم 1-509-469-509-1: و البكم (Arabic)